



## Is Your Neighborhood Prepared?

### *Developing a Neighborhood Communication Strategy*

If you had to get an important message to all your neighbors, how would you do it? Would you knock on their door? E-mail them? Call them, if so, do you know their names?

Good communication is one of the most important components of building strong neighborhoods and emergency response. Unfortunately, except for a few close-knit neighborhoods, most residents are only acquainted with a handful of folks scattered around their neighborhood. Reaching everyone quickly in the event of an emergency would be difficult, because most neighbors simply don't know one another.

Why not develop a communication network capable of reaching all your neighbors? When creating a communication strategy, you may want to consider the following:

**Gather contact information.** Ask for names, addresses, phone numbers, and e-mail addresses.

**Create an electronic list.** Many of your neighbors

have personal e-mail addresses. By creating an electronic list of neighborhood contacts you can easily pass along information of interest to your neighbors. In addition to emergencies, you could quickly notify a large number of your neighbors about upcoming meetings or changes in service. E-mail is also a good way to pass around neighborhood news like a baby's birth. For those neighbors without e-mail ask a neighbor to print a copy of the message.

**Create a neighborhood phone tree.** A phone tree list can be used in the neighborhood to reach everyone quickly (to create a phone tree, see page 3).

**Determine a location for an emergency message post.** Consider using a visible tree or a community landmark. Inform your neighbors that a red marker on the designated spot signifies that they should check the post for an important message. A waterproof sleeve is vital to make this work. This will be helpful in a monsoon when the phones and electricity are out, making phone and

e-mail useless.

**Drop a note at the door.**

Drop photocopied notes on your neighbor's doorstep. Please do not put notes in or on mailboxes -- the U.S. Postal Service disapproves. Some neighborhoods have a delivery team who splits up the area for fast coverage.

After a storm or other emergencies, a fast and effective way to assure everyone is safe is for each neighbor to check on the families next door.

The City of Chandler has a Community Emergency Response Team (C.E.R.T.) program in which participants are educated to respond in an emergency or a disaster.

For more information, or to register for training, please contact the Chandler Fire Department at (480) 782-2120.



# FREQUENTLY VISITED WEBSITES



Animal Care & Control . . . . .	<a href="http://www.maricopa.gov/pets/">www.maricopa.gov/pets/</a>
Arizona Corporation Commission. . . . .	<a href="http://www.cc.state.az.us/">www.cc.state.az.us/</a>
Arizona State Legislature. . . . .	<a href="http://www.azleg.state.az.us/">www.azleg.state.az.us/</a>
Chandler Center for the Arts. . . . .	<a href="http://www.chandlercenter.org">www.chandlercenter.org</a>
Chandler Fire Department . . . . .	<a href="http://www.chandlerfire.org">www.chandlerfire.org</a>
Chandler Museum. . . . .	<a href="http://www.chandlermuseum.org">www.chandlermuseum.org</a>
Chandler Police. . . . .	<a href="http://www.chandlerpd.com">www.chandlerpd.com</a>
Chandler Public Library. . . . .	<a href="http://www.chandlerlibrary.org">www.chandlerlibrary.org</a>
Chandler Tourist/ Visitor Information. . . . .	<a href="http://www.visit Chandler.com/">www.visit Chandler.com/</a>
Chandler Vision Gallery. . . . .	<a href="http://www.visiongallery.org">www.visiongallery.org</a>
City of Chandler. . . . .	<a href="http://www.chandleraz.gov">www.chandleraz.gov</a>
Community Service of Arizona. . . . .	<a href="http://www.CSAZ.org">www.CSAZ.org</a>
Maricopa County Assessor. . . . .	<a href="http://www.maricopa.gov/assessor">www.maricopa.gov/assessor</a>
Service Arizona. . . . .	<a href="http://www.servicesarizona.com">www.servicesarizona.com</a>
The Leadership Centre. . . . .	<a href="http://www.theleadershipcentre.org">www.theleadershipcentre.org</a>

## *Chandler's Registered Neighborhoods*

Alamosa Estates Homeowners Association  
Arden Park Homeowners Association  
Arizona Country Community Association  
Arrowhead Meadows Neighborhood  
Barrington Estates Homeowners Association  
Bordeaux Homeowners Association  
Cantabria Shore at Ocotillo Condominium Association  
Carino Estates Homeowners Association  
Carizal Homeowners Association Inc.  
Carrillo Ranch Homeowners Association  
Chandler Crossing Estates Homeowners Association  
Circle G Riggs Ranch Homestead Homeowners Association  
Creekwood Ranch Homeowners Association  
Crestview Chateaux Homeowners Association  
Dawn Homeowners Association, Inc.  
Driftwood Ranch  
Evergreen Condominium Association  
Fox Crossing Homeowners Association  
Galveston Neighborhood  
Hacienda Homeowners Association  
Kempton Crossing Homeowners Association  
May's Pond Homeowners Association  
Mission Manor at Ray Ranch Homeowners Association  
Nantucket Village Homeowners Association  
Old West Manor III Property Owners Association  
Park Village Condominium Association, Inc.  
Pecos Ranch Estates Homeowners Association  
Pennington at Manor  
Premiere at Desert Breeze Homeowners Association  
Ray Ranch Community Association  
Riggs Ranch Meadows Homeowners Association  
San Marcos Estates Homeowners Association  
San Vincente Homeowners Association  
Sierra Point North Homeowners Association

Silk Stocking Neighborhood  
Silverbrush Homeowners Association  
Silvergate III Homeowners Association, Inc.  
Sonoma Village Association  
Sorento Homeowners Association  
Springfield Lakes Owners Association  
Springfield Lakes Reflection & Discovery  
Sunbird Golf Resort Homeowners Association, Inc.  
Sungroves Homeowners Association  
Sunridge Townhomes Association  
Sunstone II Homeowners Association  
Superstition Ranch Community Association  
Symphony II Estates  
The Cove at Tiburon Association  
The Greater Corona Village Homeowners Association  
The Haven at Chandler Ranch Homeowners Association, Inc.  
The Island at Ocotillo Homeowners Association, Inc.  
The Ocotillo Community Association  
The Provinces Master Community  
The Springs Homeowners Association  
The Townes at South Meadow Homeowners Association  
Trade Winds at Twelve Oaks Owners Association  
Tremaine Park Neighborhood  
Trovita Homeowners Association  
Vineyards of Chandler  
Warner Ranch Phase III Association  
Wellington Estates of Gila Springs Homeowners Association  
Willis Ranch Unit II Homeowners Association  
Windrose East Community Association

**For more information on the benefits of the Neighborhood Partnership Program or to register your neighborhood, please contact Neighborhood Programs, at 480-782-3214 or on the web at [www.chandleraz.gov](http://www.chandleraz.gov).**

# Successful Events

By Judy Ramos, Planning and Development Research Assistant

**B**uilding a community takes a lot of work and it can all begin with you. It takes a desire to want to get to know your neighbors and a dedication to keep your neighborhood active.

Neighborhood development can occur in many ways, such as conducting a block cleanup, a garage sale, a backyard get together, a potluck, a cookie exchange, a bake sale, a neighborhood garage sale, etc... Neighborhood events give neighbors a chance to meet one another in a relaxed, fun and friendly setting.

To hold a successful neighborhood event you need to do some advance planning. Start thinking about dates, activities, and supplies months ahead of time. Enlist the help of your neighbors. Try to involve as many people as possible.

Neighborhood events can be held in someone's backyard, a neighborhood park, at one of Chandler's local parks and facilities, or on one of your neighborhood streets. If you wish to

close a street, you must obtain a temporary road closure authorization from the City's Public Works division, at (480) 782-3340. The City will provide the necessary road barricades to an applicant upon approval.

Neighborhood events can be any shape or size. Recently, the Monte Vista # 37 neighborhood held a very successful party at one of Chandler's aquatic centers. The entire neighborhood of 278 homes was invited. It offered families the opportunity to get to know their neighbors

When planning a neighborhood event consider having a theme such as a harvest festival, 70's party, or country western Ho Down. Let your imagination run wild.

Tremaine Park, one of our registered neighborhoods, is planning a Halloween event that will include a 'jumper' for the kids, costume contest, cakewalk, snacks, and VIN etching provided by the City of Chandler's Police Department.



Sunstone II, a registered homeowners association, is holding a Block Party, complete with food, drinks, and live music to celebrate their new lighting, which was partially funded through the City's Neighborhood Matching Grant Program.

Whatever the nature of your event Neighborhood Programs can help you in your efforts, by assisting in the coordination of City services or distribution of flyers. If this will be your first neighborhood event, we can assist in assembling an idea that is right for your neighborhood.

For more information, please contact Neighborhood Programs, at 480-782-3209 and start planning your successful event."

## CREATING A PHONE TREE

Phone trees have been used in the crime prevention arena for decades, as a way to expedite communication between neighbors. To create your neighborhood network, ask your neighbors to provide their name and numbers on a form. Anyone on the list can activate the phone tree. When information needs to be distributed, the person passing on the message can contact the person listed below their name and convey a short message. That person, in turn, calls the neighbor listed directly below them and passes on the message. And so on. If you cannot reach the neighbor listed below you, leave a message for them and contact the next name on the list. When the message gets back to the originator, the tree is complete. Make sure each participating household gets a copy of the completed form, and ask them to keep it in a safe place.



### SIMPLE PHONE TREE

NAME	ADDRESSES	CELL #	HOME #
Dick & Jane Wood	112 Oak Road	555-1212	555-2424
John & Joan Doe	114 Oak Road	555-3535	555-4646
Kaye Smith	116 Oak Road	555-5757	555-6868
Bill & Maria Ruiz	118 Oak Road	555-7979	555-8080

# EAST VALLEY HOMEOWNERS ASSOCIATION SUMMIT

*"Creating a Great  
Community"*

**OCTOBER 28, 2004**

**McQueen Park Activity  
Center**

**510 N. Horne Street,**

**Gilbert, AZ**

**6:00 p.m.**

The Leadership Centre, a not-for-profit public-private partnership and Qwest are bringing together homeowner association board members, committee members, and professionals to share ideas and learn about creating "great communities."

Town of Gilbert Councilmember and President of The Leadership Centre, Les Presmyk will be joining Joe Johnston, Founder of Joe's Real BBQ, The Coffee Plantation, and the unique development Agritopia in sharing their challenges and experience.

Arizona Great Communities, a project of the Gilbert HOA Leadership Forum, will present ideas for discussion on how to use your HOA to increase property values and community spirit.



**What:** Community event for homeowner association board members, committee members, and professionals.

**When:** Thursday, October 28, at 6 p.m.

**Where:** **McQueen Park Recreation Center** located at 510 N. Horne Street, Gilbert, AZ.

**Who:** Sponsored by The Leadership Centre a unique public-private partnership formed by the City of Chandler, City of Mesa, Town of Gilbert, Town of Queen Creek, Chandler-Gilbert Community College, Mesa Community College, Sunbelt Holdings, the University of Arizona Cooperative Extension of Maricopa County, and Qwest.

**To Register:** Contact Pam Meadows, at (480) 782-3249 or via e-mail at [pam.meadows@ci.chandler.az.us](mailto:pam.meadows@ci.chandler.az.us).

**Cost:** No charge.



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